CALFRESH (CF) PROGRAM REQUEST FOR POLICY/REGULATION INTERPRETATION

INSTRUCTIONS: Complete items 1 - 10 on the form. Use a separate form for each policy interpretation request. If additional space is needed, please use the second page. Be sure to identify the additional discussion with the appropriate number and heading. Retain a copy of the CF 24 for your records.

- Questions from counties, including county Quality Control, must be submitted by the county CalFresh Coordinator and may be submitted directly to the CalFresh Policy analyst assigned responsibility for the county, with a copy directed to the appropriate CalFresh Policy unit manager.
- Questions from Administrative Law Judges may be submitted directly to the CalFresh Policy analyst assigned responsibility to the county where the hearing took place, with a copy of the form directed to the appropriate CalFresh Bureau unit manager.

1	RESPONSE NEEDED DUE TO: Policy/Regulation Interpretation	5.	DATE OF REQUEST: 3/17/15	NEED RESPONSE BY: 3/31/15
	☐ QC ☐ Fair Hearing	6.	COUNTY/ORGANIZATION: Contra Costa County	
	Other:	7.	SUBJECT: TCF	
2.	REQUESTOR NAME:	8.	REFERENCES: (Include ACL/ACIN, ONOTE: All requests must have a reg	
3.	PHONE NO.:		ACL 13-88	
4.	REGULATION CITE(S): 63-504.13			

QUESTION: (INCLUDE SCENARIO IF NEEDED FOR CLARITY):

All households members are ineligible to receive TCF benefits when the case is closed for not providing information necessary to determine eligibility or for a subsequent review of eligibility. Our scenario is that the client failed to provide a SAR 7 by extended filing date. However client came in on 3/16 and provided a completed SAR 7. In trying to restore the case it was discovered that due to new income to the Household, the case is now income ineligible. The system denied the CalWORKs restoration and is issuing prorated TCF for the 1st of the 5 month period.

The question is should the client be issued prorated TCF because of the denial of CW due to income ineligibility or should the household be reviewed for regular CalFresh.

REQUESTOR'S PROPOSED ANSWER:

Since they are being restored for providing a completed SAR 7 and would have been eligible to CW, if not for the new income, the household should be approved for TCF and benefits prorated to the date of restoration.

11. STATE POLICY RESPONSE (CFPB USE ONLY):

- 1. Issue TCF: Transitional benefits should be issued beginning March 1 for the full five months. (There is not state or federal regulatory support for prorating transitional benefits.
- 2. Document the case file: The case file should be documented including yet not limited to the following: when a NOA is issued to discontinue a case, the client submission of a late SAR 7 on 03/16, the reason for a one month of TCF issuance, changes discovered during restoration attempt -- a new HH member's income made the case over-income, etc...
- 3. During or after the 5-month period,, an application for CalFresh may be completed and submitted to CalFresh.

FOR CDSS USE			
DATE RECEIVED:	DATE RESPONDED TO COUNTY/ALJ:		
March 24, 2015 to sc	03/27/14s		
CE 24 (7/12)		PAGE	